

Terms and Conditions of Group Bookings

Private Group Visits:

Private Group visits can only be arranged for Monday, Tuesday or Thursday (excluding Bank Holidays)
Any black-out dates will be advertised on the Jet Age website
A minimum of 30 days' notice is compulsory for any requested visit
The Museum is only open for private visits between 10:00 and 20:00 hours
The visit is a maximum of 2 hours and must be completed within the opening times
The maximum number of people for a visit is 20. (number excludes adults escorting group under aged 18)
The various options available can be viewed [here](#)

School Education Visits

School Education visits are based on the STEM principles for KS2 and KS3
These visits can only be arranged for Wednesday during school term-time
A minimum of 30 days' notice is compulsory for any requested visit
School Education visits are a maximum of 4 hours and will be held between 10:00 and 14:00
The maximum number of children for a School Education Visit is 30 (excluding teachers and assistants)
The programme can be viewed [here](#)

Booking:

No booking will be taken over the telephone
The Group Booking Request Form must be completed for every visit
The Request Form should be completed and submitted directly from the website
Within 3 days of your request arriving, you will receive an acknowledgement by email, informing you if the date is available
The date will be provisional until such times that a volunteer team can be assembled at which time the booking will be confirmed to you by email

Cancellation:

Should it prove impossible to assemble the necessary volunteers, The Museum reserves the right to withdraw the booking

Notification:

In all cases a final decision regarding the booking will be communicated to you no later than 14 days before the requested date

Catering:

Any catering requests must be booked in advance and paid to the Museum Host before the end of the visit. All normal forms of payment are accepted by the Museum

Shop Purchases and Donations:

All purchases made from the Museum Shop and all Donations must be handed to the Museum Host before the end of the visit

Special Requests:

The Museum will strive to meet any special requests; however, this may not be possible in all cases.